

**Maricopa County Community College District**

**NFB/MCCCD Settlement Agreement  
Corrective Action Strategy  
July 15, 2015**

**Activity Grid**

The following grid contains specific actions that are to be taken between July 17, 2015 and July 18, 2017.

<b>CAS Item #</b>	<b>Audit Area</b>	<b>Action Item</b>	<b>Expected Completion Date</b>
1	Student Email (Google)	Document identified workarounds and setting modifications required for optimal use of Google Apps, including preferred use of Internet Explorer, and make this documentation readily available to visually impaired students on the web site, during student intake procedures and in document form.	1/31/17
2		Develop/modify faculty training to include appropriate use of Google Apps, and workarounds required for successful student use of Google Apps.	1/31/17
3	LMS (Canvas)	Document steps for successful use of Turnitin by visually impaired students and make documentation available to students in variety of methods.	4/30/17
4		Contact iParadigms and work with them to ensure that plug-ins used by students at MCCCD colleges are fully accessible. If full accessibility cannot be achieved, seek an alternative tool.	6/30/16
5		Develop plan for auditing course content within Canvas and remediating problems found.	Completed 9/23/16
6		Develop and offer training for faculty on the most appropriate ways to make course content within the Canvas LMS accessible.	Completed 11/1/16
7		Evaluate all Canvas plug-ins currently in use within the Canvas LMS system in Maricopa to determine that they meet accessibility requirements. Remove or replace those that do not meet accessibility requirements.	6/30/17
8		Develop and implement procedure to ensure that Canvas LMS plug-ins are evaluated for accessibility prior to being implemented within the Maricopa Canvas LMS environment.	6/30/17

CAS Item #	Audit Area	Action Item	Expected Completion Date
9	Library	Upgrade the SirsiDynix Enterprise interface to the latest version and test for accessibility	6/30/17
10		Develop documentation for visually impaired students on how best to navigate the SirsiDynix interfaces using JAWS and NVDA, making such documentation available in a variety of methods.	4/30/17
11		Develop and communicate procedures for providing visually impaired students with text versions of eBooks found in online databases subscribed to by MCCC/MCC.	4/30/17
12		Conduct additional accessibility testing for Springshare LibGuides, OCLC EZ proxy and OCOC ILLiad and make recommendations for updating, modifying or replacing as necessary.	6/30/17
13		Work with QuestionPoint to ensure full compatibility of the Ask a Librarian product. If full accessibility is not attainable, replace this with an alternative product.	6/30/17
14		Conduct manual testing on all database subscription interfaces to determine full accessibility and to document any workarounds required for visually impaired students to access content within these systems. Remove or replace those that cannot be made accessible.	6/30/17
15	Personal Response Systems ("Clickers")	Develop and publish recommendations regarding the use of personal response systems with visually impaired students.	1/31/17
16	Public Websites and SIS Web Interface	Develop and execute a comprehensive plan for taking corrective action on web applications such as the MAW tool and Manage My Account	6/30/17
17		Develop and execute a comprehensive plan for taking corrective action on Maricopa.edu	6/30/17
18		Develop and execute a comprehensive plan for taking corrective action on Find a Class	3/31/17
19		Decide whether the current my.maricopa.edu landing page and knowledge base (ServiceNow) technology will be part of the future web strategy	6/30/17
20		Develop a plan for improving and/or replacing the current my.maricopa.edu landing page and knowledge base based upon decision made by 1/15/16	Completed 7/16/16

<b>CAS Item #</b>	<b>Audit Area</b>	<b>Action Item</b>	<b>Expected Completion Date</b>
21		Complete revision or replacement of my.maricopa.edu landing page and knowledge base	Completed 7/16/16
22		Develop and execute a comprehensive plan for taking corrective action on Mesacc.edu	6/30/17
23		Provide accessibility training for web developers and content owners of web pages	1/31/17
24		Develop and execute a proactive approach to ongoing review of the Maricopa.edu and my.maricopa.edu to ensure continued compliance with appropriate standards.	6/30/17
25		Develop and execute a proactive approach to ongoing review of mesacc.edu to ensure continued compliance with appropriate standards.	6/30/17